AMS

Service and Calibration

RA # ----------

RETURN AUTHORISATION REQUEST

1. Return Customer Information:

Returning Company's Name:_____ Fax: # _____

Return Contact Name:_____ Phone: #_____

2. Return Address:

Bill To:_____ Ship To: _____

_____ _____

_____ _____

_____ _____

3. Return Product Information:

Model No:_____ Serial No:_____

Failure Symptoms (*Detailed Description Required*): _____

_____

What Trouble Shooting Was Done Via Phone or Field Visit by AMS _____

_____

AMS Factory Technical Service Contact:_____

4. Reason for Return : □Sensor Element □Electronics □As Found Testing □Credit

_____

□Recalibrate (Old Data) □Recalibrate (New Data) □Other

(Note: A new Application Data Sheet (ADS) must be submitted for all recalibrations and re-certifications)

5. Payment Via: □ **Faxed Purchase Order** □ **VISA** □ **MASTERCARD**

(Note: A priced quotation is provided for all Non-Warranty repairs after equipment has been evaluated)

All Non Warranty repairs are subject to a minimum evaluation charge

Decontamination Information! This Section Must Be Completed!

Exposure to hazardous materials is regulated by regulations. These laws provide AMS's employees with the "Right to Know" the hazardous or toxic materials or substances in which they may come in contact while handling returned products. Consequently our employees must have access to data regarding the hazardous or toxic materials or substances which the equipment has been exposed to in your process (es). Accordingly prior to returning your instrument for evaluation/repair, please read then sign the certification below and thoroughly comply with the application instructions.

I certify that the returned item(s) has (have) been thoroughly and completely cleaned. If the returned item(s) has (have) been exposed to hazardous or toxic materials or substances, the undersigned attests that the attached material safety data sheet(s) (MSDS) which cover said materials or substances are complete and accompany the returned item(s). Furthermore, I understand that this certificate, or providing a MSDS, shall not waive our responsibility to provide a neutralized decontaminated, and clean product for evaluation/repair to AMS. Cleanliness of a returned item or the acceptability of the MSDS shall be at the sole discretion of AMS. Any item retuned which does not comply with these instructions shall be returned to your location Freight Collect and at your risk.

Process Flow Media _____

Authorized Signature _____ Date _____